

6 | FILING DEADLINES/TECHNICAL FAILURE

- 6.1. Filing documents electronically does not in any way alter any filing deadlines. When a specific time of day deadline is set by Court order or stipulation, the electronic filing must be completed by that time. Otherwise, electronic filing must be completed by 11:59 p.m. Eastern Time to be considered timely filed that day. An electronically filed document is deemed filed upon completion of the transmission and issuance of an NDA.
- 6.2. The uploading of an incorrect document, or the filing of a document in the wrong case, does not constitute compliance with filing deadlines. In the event that an ECF Filer uploads an incorrect document, or files a document in the wrong case, the clerk will send the ECF Filer notice of the error. If the ECF Filer corrects the error within 5 days of the clerk's notice, a motion to file the document out of time is not required. Otherwise, the ECF Filer must also electronically file in the case a motion to file the document out of time.
- 6.3. When a correction to an electronically filed document (e.g., motion, brief, or appendix) is necessary, the ECF Filer must upload the entire new document, and not just the corrected pages.
- 6.4. An ECF Filer whose filing is untimely as the result of a technical failure may seek appropriate relief from the Court. To resolve a technical failure that may be attributable to the PACER Service Center or the Court, the filer should communicate with the appropriate contact person as shown in Section 13:
 - a. Technical issues such as log-in and password questions, and creating and uploading PDF documents, should be directed to the PACER Service Center help desk.
 - b. Procedural questions concerning how to docket a specific event should be directed to the Eleventh Circuit ECF help desk. This includes any instance in which an ECF Filer has transmitted a document to the ECF system and did not thereafter receive an NDA.

